

# HP Color 8500/8550 Maintenance Kit Instructions

## The following parts are in our Maintenance Kits

- 4 – Feed/Separation Roller (RG5-1834)
  - 2 – Tray 2 & 3 Pickup Rollers (RG5-1835)
  - 1 – Tray 1 Pickup Roller (RF5-9526)
  - 1 – Separation Pad (RF5-1989)
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## >>>WARNING<<<

Turn the printer off. Unplug it, and allow it to sit for 30 minutes before performing these maintenance procedures.

### Fuser Removal:

- Open the lower door on the left side of the printer.
- If the printer contains an optional duplexer, press the green tab on the right side of the duplexer and pull the duplexer out of the printer.
- To unlock the fuser, rotate the blue levers down.
- On the right side of the fuser, lift the large green lever to release the fuser springs.
- On the left side of the fuser, rotate the blue gear down two or three times to release the fuser.
- Firmly pull the fuser up by the blue tabs on both ends, and then pull the fuser out.

### Fuser Installation:

- Use the blue tabs on the new fuser to slide it into the printer along the guides. On the left side of the fuser, rotate the blue gear up two or three times until the fuser drops into place (**Caution** - use only the blue tabs to push the fuser into the printer).
- On the right side of the fuser, push the green lever down.
- Rotate the blue lavers up until they snap into place.
- If an optional duplexer was removed from the printer, slide the duplexer back into the printer until it clicks into place.
- Close the lower left door.

### Feed/Separation Roller Removal & Replacement:

- Remove trays 2 and 3.
- On the inside right of each opening, locate the two paper rollers that are blue on the ends.
- On the end of each roller, pinch together the release lever and handle between two fingers and slide the roller off of its spindle. Set the rollers aside.
- Locate the roller that is black on the end.
- Repeat removal process.
- Holding (starting with the roller that is black on the end) the new roller by its handle, slide the roller onto the spindle until it clicks into place.
- Repeat this procedure with the two rollers that are blue on the end.
- Replace trays 3 & 2 .

### Clearing the “Perform User Maintenance” Message:

- Turn the printer on and wait until “**PRESS SELECT IF FUSER IS NEW**” is displayed. If it displays the message, go to step **AA**. If it does not, go to step **BB**.
- **AA** – When the Printer control panel displays the message, press SELECT to bring the printer online and reset the fuser life count. Skip instructions **BB**.
- **BB** – If printer control panel does not display the message:
  - Press MENU until **RESET MENU** appears on the printer control panel display.
  - Press ITEM until **RESET FUSER LIFE COUNT** appears.
  - Press SELECT to reset the fuser life count.
  - Press GO to bring the printer online.